



Regulatory Compliance & Scalability Solutions

For a Leading Gaming Company

ACTIVECYBER | **okta**

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Regulatory Compliance & Scalability Solutions

Case Study

Faced with the dual challenges of regulatory compliance and maintaining service scalability and reliability, this company sought a comprehensive solution that would allow them to meet these demands without sacrificing the quality of their user experience.

Following a settlement order with the Federal Trade Commission (FTC), the company was required to implement widespread policy adjustments and training programs. Simultaneously, they needed to enhance their infrastructure to accommodate rapid growth and ensure consistent service delivery across multiple cloud providers.

THE CHALLENGE

A leading gaming company faced key challenges including the need to ensure regulatory compliance following an FTC settlement, requiring policy adjustments and training. Additionally, their rapid growth demanded scalable infrastructure, and maintaining consistent service reliability across cloud providers was crucial for user trust and satisfaction.

THE APPROACH

Active Cyber collaborated closely with the company to tackle these challenges methodically and strategically. The project began a company-wide culture shift for compliance and to meet the FTC requirements while building a cloudfirst strategy and enhanced service reliability.

KEY ARCHITECTURAL IMPROVEMENTS IMPLEMENTED

1

Compliance

Significant investments were made in compliance controls implementing new policies that aligned with FTC requirements.

2

Culture Shift

Shift to prioritize privacy and compliance during the development of new services with mandatory training programs and the implementation of new policies.

3

Cloud-First Strategy

Focused on developing an elastic infrastructure that could scale on demand enabling real-time provisioning of compute resources.

4

Enhanced Service Reliability

Seamless failover between service providers that ensured uninterrupted service delivery, even during peak usage times or in the event of a service disruption.



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THE RESULTS

The strategic initiatives led to significant improvements across the board:

- **Regulatory Compliance:** The company successfully met all FTC requirements, implementing policy adjustments and rolling out comprehensive training programs across the organization.
- **Scalability:** The new cloud-first infrastructure allowed the company to dynamically scale their services, meeting user demand efficiently without compromising performance.
- **Service Reliability:** Through enhanced automation and failover capabilities, the company achieved transparent and consistent reliability across its cloud services, greatly improving user satisfaction and trust.

ACTIVE CYBER

Active Cyber is a strategic global boutique specializing in comprehensive cloud-based solutions that cater to the unique needs of dynamic organizations.

We prioritize regulatory adherence, growth adaptability, and process optimization, equipping clients to excel in an ever-changing digital environment.

We specialize in critical business domains—Identity & Access Management, Cybersecurity, Service Management, and Advanced Analytics with AI.

Through strategic partnerships with industry-leading technology providers, we deliver innovative solutions that enhance security, equipping organizations with the tools to adapt- enabling organizations to stay secure, agile, and data-driven.

CONCLUSION

Active Cyber's strategic approach and expertise on compliance, scalability, and reliability has positioned this leading gaming company to continue delivering innovative and immersive experiences with compliance standards demonstrating its commitment to its global user base.

For more information on how Active Cyber can help your business, visit www.activecyber.com or contact us at info@activecyber.com.

THE CUSTOMER

The customer is a **globally recognized leader in the gaming industry**, celebrated for its innovative and immersive platforms, including a worldrenowned game and a cuttingedge game development engine.

Their commitment to a customer-centric approach is evident in their focus on community engagement, usergenerated content, and technological advancements.

With a diverse user base that includes gamers, developers, and content creators, the company constantly strives to deliver exceptional gaming experiences across the globe.